



Utopia

Bath & Kitchen

Care and Maintenance
Guide



Championing Excellence in Every Detail

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Our Purpose

Inspiring harmony for a perfectly conscious world.

Our Vision

To lead the way globally, with sustainable, sophisticated solutions that redefine spaces.

Our Mission

To transform homes and craft personalised sanctuaries that blend innovation, sustainability, and quality, where modern living thrives.

Our Values



Craftsmanship



Responsibility



Excellence



Satisfaction



Trust

All Utopia basins and toilets come with guarantees against manufacturing defects. For any concerns or queries about your products, please contact Utopia customer support for assistance.

By adhering to these care and maintenance guidelines, you can ensure your Utopia products remains a centerpiece of luxury and comfort in your home.

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Ceramic Basins & Toilets

All Utopia basins and toilets come with a [25 year guarantee](#) against manufacturing defects. For any concerns or queries about your bath, please contact Utopia customer support for assistance.

Do's and Don'ts for Cleaning

Do's:

Clean Regularly: Use a soft cloth or non-abrasive sponge with warm, soapy water to clean ceramic surfaces, preventing the buildup of stains and limescale.

Use Suitable Cleaners: Opt for mild, non-abrasive cleaners specifically formulated for ceramics.

Follow Manufacturer's Instructions: Always adhere to the cleaning product manufacturer's guidelines to avoid unintended damage.

Rinse Thoroughly: After cleaning, rinse surfaces with clean water to remove any residue and prevent streaks.

Tackle Stains Promptly: For tough stains or limescale, use a solution of white vinegar diluted with water. Rinse thoroughly after use.

Don'ts:

Avoid Abrasive Tools: Never use scouring pads, steel wool, or hard-bristled brushes, as they can scratch the ceramic glaze.

No Harsh Chemicals: Do not use bleach, paint strippers, or solvent-based cleaners directly on ceramic surfaces, as they can damage the glaze.

Protect Against Impact: Avoid dropping heavy or sharp objects onto ceramic surfaces to prevent chipping or cracking.

Prevent Prolonged Contact with Stains: Do not allow strong dyes, inks, or other staining agents to remain in contact with the ceramic surface for extended periods.

Avoid Boiling Water: Do not pour boiling water directly onto ceramic surfaces to avoid thermal shock and potential cracking.

Product and Material-Specific Care

Ceramic Basins:

Daily Cleaning: Rise the basin after each use to prevent water spots and soap residue.

Stain Removal: For stubborn stains, use a ceramic-safe cleaner and a soft cloth, ensuring the product is rinsed thoroughly after use.

Fittings: Inspect the basin's fittings regularly to ensure they are secure and free from rust or leaks.

Ceramic Toilets:

Deep Cleaning: Use a toilet-specific cleaner to clean the interior and exterior surfaces of the bowl. Scrub gently with a soft-bristled brush.

Descaling: Remove limescale with a ceramic-safe descaling product, ensuring it is rinsed thoroughly afterward.

Hinges and Seats: Clean toilet seats and hinges with mild soap and water, drying them afterward to prevent mold or mildew growth.

Maintenance Tips

Sealants and Grouting:

Inspect Regularly: Check the sealants and grouting around basins and toilets to ensure they remain watertight.

Replace When Needed: Replace worn or discolored sealants promptly to prevent water seepage and mold growth.

Drain and Overflow Care:

Clear Debris: Keep drains free from hair and debris to prevent blockages.

Flush Overflow Openings: Clean overflow openings periodically to ensure proper water flow and prevent odor buildup.
Toilet

Toilet Cleaner Blocks:

Choose the Right Product: Ensure the toilet cleaner block is compatible with your toilet system. Some blocks may not be suitable for older toilets or certain septic systems.

Proper Placement: Place the block as far away as possible from the flapper or other moving parts to prevent interference with the flushing mechanism.

Monitor Usage: Keep an eye on how quickly the block dissolves. If it's dissolving too fast, your toilet may be leaking water from the tank to the bowl.

Avoid Overuse: Using too many blocks at once can lead to buildup or clogging in your toilet system.

Tapware & Mixers

All Utopia basins and toilets come with a **12 year guarantee** against manufacturing defects. For any concerns or queries about your bath, please contact Utopia customer support for assistance.

All tapware ranges operate at both high and low pressure up to a maximum of **6 BAR**.

Dos and Don'ts for Cleaning

Do's:

Clean Regularly: Wipe down taps and mixers regularly with hot soapy water and a soft cloth. Regular cleaning prevents the buildup of dirt, limescale, and other deposits.

Use Suitable Cloths: Opt for soft or microfiber cloths, such as E-cloths, to avoid scratching the finish.

Rinse Thoroughly: After cleaning, rinse the item thoroughly with clean water to remove any cleaning residue.

Dry the Surface: After rinsing, wipe the surface dry with a clean, soft cloth to prevent water spots and streaks.

Don'ts:

Spray Cleaners: Even if labeled "safe," spray cleaners can unintentionally contact the taps and cause damage.

Proprietary Limescale Cleaners: These can erode the surface or damage internal components.

Bleach: Both diluted and neat bleach should be avoided.

Abrasive Cloths or Creams: These can scratch the finish.

D.I.Y. Chemicals: Avoid any do-it-yourself cleaning mixtures involving harsh chemicals.

Taps with Sensors - Electrical Connections

Installation and Maintenance:

Power Source: Regularly check the power source (batteries or mains connection) and replace or maintain as necessary to avoid interruptions in functionality.

Cable Management: Keep electrical cables organized and away from water exposure to prevent short circuits.

Sensor Calibration: Periodically inspect and recalibrate the sensor as per the manufacturer's guidelines to maintain sensitivity and accuracy.

Cleaning Tips for Sensor Taps:

Avoid Water Intrusion: Do not let water seep into the sensor area or electrical connections during cleaning.

Maintenance Tips

Sealants and Grouting:

Inspect Regularly: Check the sealants around taps and mixers for wear and ensure they remain watertight.

Replace When Necessary: Replace damaged or discolored sealants promptly to prevent water seepage.

Fittings and Connections:

Tighten Loose Fittings: Periodically inspect fittings and ensure they remain secure. Tighten any loose components to avoid leaks or wobbling.

Check for Leaks: Regularly check for water leaks around the base of the tap or mixer and address promptly to prevent damage.

Pressure and Flow:

Monitor Water Pressure: Ensure your water pressure does not exceed the 6 BAR maximum. Excessive pressure can damage the brassware and cartridges.

Clear Blockages: Remove limescale or debris from aerators and filters to maintain optimal water flow.

Tips for Longevity:

Avoid Thermal Shock: Do not subject taps or mixers to sudden temperature changes, as this can stress internal components.

Handle with Care: Avoid applying excessive force when operating handles or levers.

Prevent Impact Damage: Do not drop heavy objects onto or near tapware, as this can chip or crack the surface.



Baths

All Utopia baths come with a **25 year guarantee** against manufacturing defects. For any concerns or queries about your bath, please contact Utopia customer support for assistance.

Dos and Don'ts for Cleaning

Do's:

- Clean Regularly:** Rinse the bath thoroughly after each use to remove soap residue and prevent buildup.
- Use Suitable Cleaners:** Use mild, non-abrasive cleaners suitable for surfaces.
- Follow Manufacturer's Instructions:** Follow the cleaning product manufacturer's instructions to avoid unintended damage.
- Rinse Thoroughly:** Dilute any spilled household chemicals like hair dyes or bleaches with hot, soapy water and wash away promptly.
- Tackle Stains Promptly:** Wipe away pools of soap or shampoo immediately to prevent potential discoloration.

Don'ts:

- Avoid Abrasive Tools:** Never use scouring powders, abrasive pads, or aggressive cleaners, as these can scratch or dull the product surface.
- No Harsh Chemicals:** Avoid contact with strong chemicals such as:
 - Hair dyes
 - Nail varnish and removers
 - Paint strippers
 - Strong disinfectants or bleaches
 - Alcohol, aftershave, or perfumes
- Prevent Prolonged Contact with Stains:** Do not allow cigarettes, hot tools, or similar items to contact the bath surface, as they can melt or discolor the acrylic. Avoid exposing the bath to tobacco smoke, as it may cause discoloration over time.
- Protect Against Impact:** Do not place heavy objects such as ladders or chairs in or on the bath that could chip or crack the surface.
- Avoid Boiling Water:** Avoid exposing the bath to extreme temperatures or using boiling water directly.

Product and Material-Specific Care

Acrylic Baths:

- Clean with a soft cloth and a mixture of warm water and gentle dishwashing liquid.
- Avoid using solvent-based cleaners or alcohol.
- Remove scratches with a fine abrasive polish and buff gently to restore the gloss.
- Avoid exposing the bath to water temperatures exceeding 60°C (140°F) for prolonged periods, as excessive heat may weaken the acrylic material.

Cast Iron Baths:

- Clean the surface with a soft cloth and warm soapy water.
- Regularly polish the exterior with a protective wax to maintain its appearance.

Freestanding Baths:

- Handle carefully during cleaning to avoid moving or damaging the surrounding floor and product itself.
- Regularly inspect the fittings, inlets, and outlets to ensure they are free from leaks and rust, addressing any issues promptly to maintain optimal functionality.

Maintenance Tips

Sealants and Grouting:

- Inspect Regularly:** Inspect sealants and grouting around your bath regularly to ensure they remain watertight.
- Replace When Needed:** Replace worn or discolored sealants to prevent water seepage and mold growth.

Drain and Overflow Care:

- Clear Debris:** Keep the drain free from debris to avoid blockages.
- Flush Overflow Openings:** Clean the overflow openings periodically to ensure proper water flow.

Ventilation:

- Minimize Humidity:** Ensure proper ventilation in your bathroom to minimize humidity levels and prevent mold and mildew.

Spas

All Utopia spas come with a **5 year guarantee** against manufacturing defects. For any concerns or queries about your products, please contact Utopia customer support for assistance.

General Cleaning and Maintenance

Regular Wiping: Clean the spa shell regularly using a soft cloth and a mild, non-abrasive cleaner to remove dirt, oils, and debris.

Drain and Refill: Completely drain and refill the spa every 3-4 months, or as recommended by the manufacturer, to maintain water quality.

Inspect Components: Regularly inspect the spa's surfaces, jets, and fittings for any signs of wear or damage. Regularly check the wiring and connections for the lights, speakers, and other electrical components to ensure there are no exposed wires or signs of wear.

Professional Servicing: Schedule annual professional servicing for a thorough inspection of all systems, including lights, filters, speakers, and pumps.

Filters

Clean Filters Regularly: Remove and rinse filters every 2-4 weeks using a garden hose to remove debris. Use a filter cleaner periodically for a deeper clean.

Replace Filters: Replace the filters every 1-2 years, depending on usage and the manufacturer's guidelines.

Inspect for Clogs: Ensure the filters are free from blockages to maintain optimal water flow and filtration.

Water Quality

Monitor Water Chemistry: Test water weekly to ensure proper pH, alkalinity, and sanitizer levels. Adjust chemicals as needed to prevent imbalances.

Shock Treatments: Use a spa shock treatment weekly or after heavy use to eliminate contaminants and restore water clarity.

Use a Cover: Keep the spa covered when not in use to minimize debris, reduce evaporation, and maintain water temperature.

Lights

Inspect and Clean Lenses: Periodically clean the lenses of the spa lights to ensure they remain bright and clear. Use a soft cloth and non-abrasive cleaner.

Replace Bulbs: Replace any burnt-out or dimming bulbs with the correct replacements as specified.

Check for Leaks: Inspect light fittings for any signs of water intrusion, and reseal if necessary.

Speakers and Audio System

Keep Dry: Ensure speakers and audio components are protected from excessive water exposure. Most spa speakers are water-resistant, but prolonged exposure can cause damage.

Clean Regularly: Wipe down speakers with a damp cloth to remove dirt and debris. Avoid harsh chemicals that could damage the surface.

Inspect Connections: Check speaker and system connections periodically to ensure they are secure and free from corrosion.

Pumps and Jets

Flush Jets: Regularly run the jets to prevent buildup of debris and biofilm. Use a jet cleaner as needed.

Inspect Pumps: Check the pump system for leaks, strange noises, or decreased performance. Address any issues promptly.





Kitchens

All Utopia kitchens come with a **10 year guarantee** against manufacturing defects. For any concerns or queries about your bath, please contact Utopia customer support for assistance.

Dos and Don'ts for Cleaning

Do's:

Clean Regularly: Wipe down kitchen surfaces, fittings, and cabinet doors daily to remove dirt, grease, and food residue. Rinse and dry sinks and taps after each use to prevent water spots or limescale buildup.

Use Suitable Cleaners: Use mild, non-abrasive cleaners formulated for kitchen surfaces, countertops, and fittings. Always check and follow the cleaning product manufacturer's instructions to prevent unintended damage.

Rinse Thoroughly: If any household chemicals such as dish soap, oil, or acidic foods (like lemon juice or vinegar) spill onto surfaces, rinse immediately with warm soapy water.

Tackle Stains Promptly: Wipe away spills, such as coffee, tea, or spices, as soon as they occur to prevent staining on countertops or cabinet finishes.

Don'ts:

Avoid Abrasive Tools: Never use scouring powders, wire brushes, or abrasive pads, as these can scratch or dull surfaces, cabinet doors, and fittings.

No Harsh Chemicals: Avoid exposing surfaces to strong chemicals such as, Bleach or chlorine, Paint strippers & Harsh disinfectants

Prevent Prolonged Contact with Stains: Do not allow acidic foods or liquids (e.g., citrus juice, vinegar) to remain on surfaces or cabinet finishes for extended periods, as they may etch, discolor, or damage materials.

Protect Against Impact: Avoid dropping heavy objects onto countertops or into sinks, which could chip or crack them.

Avoid Extreme Temperatures: Never pour boiling water directly onto countertops or into stainless steel sinks without running cold water to prevent warping, cracking, or discoloration.

Product Specific Care

Countertops

Protect Against Heat: Always use trivets, heat mats, or cutting boards to protect countertops from hot pans or utensils. Avoid placing hot appliances, like kettles or toasters, directly on countertops for extended periods.

Avoid Cuts: Always use a cutting board to prevent scratches or gouges.

Sealing (Granite): Reseal natural stone countertops periodically to maintain their resistance to stains and moisture.

Avoid Water Damage: Do not let water pool or sit on the surface of wooden countertops.

Cabinet Doors and Panels

Avoid Excess Moisture: Dry immediately to prevent warping or swelling.

Protect Against Impact: Handle carefully to prevent chipping or peeling of the finish.

Maintenance Tips

Sealants and Grouting

Inspect Regularly: Check sealants around sinks, countertops, and backsplashes for wear or discoloration.

Replace When Needed: Replace old sealant to maintain a watertight seal and prevent mold growth.

Drain Care

Clear Debris: Regularly clean sink drains to prevent blockages. Use a drain guard to catch food particles.

Flush Periodically: Pour boiling water (followed by cold water) down drains occasionally to help clear grease buildup.

Cabinet Hardware

Inspect Fittings: Check hinges, handles, and drawer runners periodically for wear or looseness. Tighten or replace as needed.

Avoid Overloading: Do not overload shelves or drawers, as this can cause sagging or damage.

Ventilation

Reduce Humidity: Ensure proper kitchen ventilation to minimize moisture, which can lead to mold or mildew on surfaces and cabinet interiors as well as lingering smells from cooking.

Wardrobes

All Utopia wardrobes come with a **10 year guarantee** against manufacturing defects. For any concerns or queries about your bath, please contact Utopia customer support for assistance.

Dos and Don'ts for Cleaning

Do's:

Clean Regularly: Wipe down wardrobe surfaces and doors with a soft, damp cloth weekly to remove dust and dirt. For glass or mirrored panels, use a glass cleaner formulated for mirrors. Dust shelves, drawers, and interior compartments frequently to prevent buildup.

Use Suitable Cleaners: Opt for mild, non-abrasive cleaners suitable for wood, metal, or glass surfaces.

Protect Against Moisture: Wipe away any spills or condensation immediately to prevent warping, swelling, or staining. Ensure wardrobes are located in areas with proper ventilation to reduce humidity.

Handle with Care: Use soft cloths or sponges for cleaning to avoid scratches or marks.

Don'ts:

Avoid Abrasive Tools: Do not use scouring pads, wire brushes, or harsh sponges that can damage finishes.

No Harsh Chemicals: Avoid using bleach, ammonia-based cleaners, or paint strippers on wardrobe surfaces.

Prevent Excess Weight: Do not overload shelves or hanging rods beyond their weight capacity to avoid sagging or breakage.

Protect Against Impact: Avoid banging doors or placing heavy items directly onto shelves without proper protection.

Product-Specific Care

Wardrobe Panels and Doors

Prevent Scratches: Avoid leaning sharp or abrasive items against wardrobe doors.

Clean Properly: Use a damp microfiber cloth for wooden or laminate finishes, and a glass cleaner for mirrored surfaces.

Dry Thoroughly: Always dry surfaces after cleaning to prevent watermarks or swelling.

Leather Accessories

Dust Regularly: Gently dust leather handles or trims with a soft, dry cloth.

Avoid Prolonged Moisture: Wipe spills or perfume stains immediately with a dry cloth.

Prevent Sun Damage: Keep leather accessories away from direct sunlight to avoid fading or discoloration.

Avoid Extreme Temperatures: Do not place leather accessories near heat sources, such as radiators, to prevent drying or cracking.

Protect from Sharp Objects: Avoid contact with sharp or rough items that could scratch or puncture the leather.

Shelves and Interior Compartments

Avoid Excess Moisture: Keep wardrobe interiors dry to prevent mold or mildew.

Organize Properly: Store heavier items on lower shelves to prevent strain on fixtures.

Maintenance Tips

Hinges and Hardware

Inspect Regularly: Check hinges, handles, and drawer runners for wear or looseness.

Tighten or Replace: Tighten screws and fittings as needed, or replace damaged components promptly.

Ventilation

Ensure Airflow: Allow for proper ventilation inside the wardrobe to minimize moisture buildup and odors. Consider using silica gel packets to control humidity.

Lighting

Clean Carefully: Dust any built-in lighting fixtures gently with a dry cloth.

Check Connections: Ensure wiring and bulbs are secure and functioning correctly.

Sliding Doors

Clean Tracks: Regularly clean the tracks of sliding doors to remove debris and ensure smooth operation.

Lubricate Mechanisms: Apply a silicone-based lubricant to tracks and rollers if doors become stiff.





Hand-made British Quality

Utopia

Bath & Kitchen

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Catalogues



Website